

ETHICAL CODE OF MUNICIPALITY OF MIZIA

WE PROMISE

- Our activity to be devoted to qualitative service of people and our whole attention to be directed to them, because their needs determine the direction and objectives of our work.

- To be friendly, patient, helpful and to treat with respect both the citizens and our colleagues

To show professionalism and competence in our work, to arouse trust.

- To provide the customers with complete, accurate, timely and useful information and quality services.

- To work with the belief that we are the "face" of the municipality

- Do not conflict with the citizens, to be ethical, honest, fair and correct.

- To be loyal to the institution, where we work

- Not to tolerate acts of bureaucracy and corruption, as well as illegal activities that could lower both our personal prestige and reputation of the institution.

- To be a team, to show fellowship to people we work with.

- To be promoter of citizen's ideas and the suggestions, to encourage their civil activity, to strengthen their sense of public involvement.

- Do not forget that the citizen is not only a client and a tax player but a partner of the

local authorities.

WE APPEAL TO THE CITIZENS

- Be our partners and adherents to achieve our common goals.
- Show patience, correctness, tolerance and respect to our work.
- Be irreconcilable and critical to omissions, breaches and violations in our organization of work and to the corruption.
- Give your contribution to the improvement of the local self-government and of the administrative services by means of valuable recommendations and suggestions.
- Let change our town and the municipality by common efforts.

WE ASSURE YOU

- In our municipality work competent professionals, they think of you, trust them!
- The municipal government takes care of its citizens and acts in favour of their needs and wishes!
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